

Benefit Solutions, Inc. (BSI) Customer Service			
Phone (toll-free): 877-694-8291 Benefit Solutions, Inc. PO Box 6 Mukilteo, WA 98275 Fax: 866-867-2752 E-mail: agc@bsitpa.com	<ul style="list-style-type: none"> • Billing Questions • Eligibility Questions • Employee Enrollments • COBRA & CDHP Administration • Customer Service 		
Medical/RX/Life Customer Service - "AGC Health Trust Washington" is the Group			
Phone (toll-free): 800-357-0978 <u>Mon-Fri: 8am to 8pm (Eastern)</u> Website: www.myuhc.com United Healthcare, Attn: Claims PO Box 30555 Salt Lake City, UT 84130 Fax: 801-567-5499 OptumRx Customer Service (toll-free): 800-788-7871	<ul style="list-style-type: none"> • Claim & Benefit Questions • Verify Eligibility • Request ID Cards • Physician Verification • Prescription Administration • Care24 (Employee Assistance Program) 		
United Behavioral Health - "AGC Health Trust Washington" is the Group			
Phone (toll-free): 800-557-5745 Website: www.liveandworkwell.com <u>Mon-Fri: 8am to 5pm (Central)</u>	<ul style="list-style-type: none"> • Provides free, confidential online access to member's benefits, including tools, information and resources to help enhance member's health, work and life 		
Employee Assistance Program/Care24 - "AGC Health Trust Washington" is the Group			
Phone (toll-free): 888-887-4114 Website: www.myuhc.com <ul style="list-style-type: none"> • Nurse Line (prompt 2), Hours: 24/7 • Counselor (prompt 3), Hours: 24/7 • Legal (prompt 4), Hours: 6am to 6pm (Pacific) 	<table border="0"> <tr> <td style="vertical-align: top;"> Employer support available: <ul style="list-style-type: none"> • Management Consultations • Critical Incident Stress Management • Onsite Wellness, Health and Well-Being Training </td> <td style="vertical-align: top;"> Employee support available: <ul style="list-style-type: none"> • Registered Nurse Assistance • Master's Level Counselors • Legal/Financial Assistance • Health Information Library </td> </tr> </table>	Employer support available: <ul style="list-style-type: none"> • Management Consultations • Critical Incident Stress Management • Onsite Wellness, Health and Well-Being Training 	Employee support available: <ul style="list-style-type: none"> • Registered Nurse Assistance • Master's Level Counselors • Legal/Financial Assistance • Health Information Library
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Provider Search: members will need to select United Healthcare Core at: https://www.providerlookuponline.com/UHC/po7/Search.aspx			
Dental Customer Service Policy 751752 (Member ID = SS #) - "AGC Health Trust Washington" is the Group			
Phone (toll-free): 800-547-9515 Website: www.standard.com <u>Mon-Fri: 5am to 10pm (PST)</u> Claim Submission Address: Group Claim Office PO Box 82622 Lincoln, NE 68501 Fax: 402-467-7336 Dentist Electronic Submittal Payor #93024	<ul style="list-style-type: none"> • Separate ID Card Produced • Claim Questions • Benefit Questions • Verify Eligibility • Physician Verification • Notification of Upcoming Service • Pre-Service Payment Estimate 		
Provider Search: http://ameritas-dental.prismisp.com/			
Vision Customer Service Policy 160-751752 (Member ID = SS #) - "AGC Health Trust Washington" is the Group			
<table border="1"> <tr> <th style="background-color: #4f81bd; color: white;">VSP Choice</th> </tr> <tr> <td> Phone (toll-free): 800-877-7195 Website: www.vsp.com <u>Mon-Fri: 5am to 7pm (PST)</u> Out of Network Claim Submission: VSP PO Box 997105 Sacramento, CA 95899-7105 Locate a provider: www.standard.com/services Network: Choice </td> </tr> </table>	VSP Choice	Phone (toll-free): 800-877-7195 Website: www.vsp.com <u>Mon-Fri: 5am to 7pm (PST)</u> Out of Network Claim Submission: VSP PO Box 997105 Sacramento, CA 95899-7105 Locate a provider: www.standard.com/services Network: Choice	<ul style="list-style-type: none"> • Claim Questions • Benefit Questions • Verify Eligibility • Physician Verification • Notification of Upcoming Service • Pre-Service Payment Estimate
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